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2020 Round 1

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Final Dissemination Report

OPEN EDUCATIONAL RESOURCE

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PU	Public	
RE	Restricted to a group specified by the consortium (including the EC Services)	X

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LIST OF ABBREVIATIONS AND DEFINITIONS

GA	Grant Agreement
EU	Europe
WP	Work Package

Executive Summary

Abstract

The goal of this deliverable is to present the dissemination actions and strategy implemented over the projects' 30 months lifetime in order to gather a critical mass around the InMEDIATE initiative and to spread awareness about its results. The document illustrates the different approach for networking and dissemination due to the diverse status of the project results and according to the Dissemination and exploitation plan (Deliverable n.8) which defined the route for the dissemination strategy, its methods and goals, target stakeholders, specific dissemination channels and timeline at consortium and partner's levels. The first 15 months focused more on general awareness raising concerning the project objective, planned initiatives and expected results and scientific dissemination covering the main areas approached within InMEDIATE, while in the second 18 months, when concrete outcomes were ready for being disseminated, specific initiatives (workshops, conferences, training) have been carried out addressing different beneficiaries of the InMEDIATE Network as specified in the following chapters.

This deliverable has been articulated as follows:

Chapter 1 – Introduction presents the InMEDIATE results and the dissemination approach adopted according to the different phases of the project

Chapter 2 – InMEDIATE Network aggregation channels: presents the tools utilised in order to gather the InMEDIATE Network and namely: the InMEDIATE website, where the relevant actors/users could be informed on the latest news and results and download the InMEDIATE technical documentation, the LinkedIn group and Facebook profiles, raising the awareness about project's results and fostering the involvement of potential stakeholders in the project initiative's.

Chapter 3 – Dissemination material: relates on the specific dissemination material produced within the project framework.

Chapter 4 – Partners' dissemination actions: presents all the actions and events carried out by each partner organization. Namely, it provides details about events specifically designed to disseminate project's results as well as about other project initiatives which had different focus but contributed to amplify the project visibility and coverage.

Chapter 5- Synergies illustrates external organizations or resources that contributed to spreading awareness about InMEDIATE among a wide audience.

1. INTRODUCTION

1.1 BACKGROUND AND RESULTS

InMEDIATE aims to support the various initiatives in place at EU level to unlock the potential of ADR and ODR for the settlement of cross-border civil disputes - **Directive 2008/52/EC ('Mediation Directive')**, **Directive 2013/11/EU (Consumer ADR Directive)** and **Regulation 524/2013 (ODR Regulation)** by establishing a common European vocational profile of the **International Mediator**, tackling the lack of uniformity in mediation training standards among EU countries and ensuring reliability and quality of performance in the cross-border civil mediation practice.

This goal has been achieved by designing and implementing a learning outcomes-oriented training curriculum for mediation practitioners, aimed at providing a comprehensive set of specialized knowledge, technical competences, and intercultural skills, enabling trainees to act as international mediators in cross-border civil disputes.

Notably, the project aimed at:

1. mapping national training programs and best practices across the EU, providing a comprehensive assessment of training gaps and needs
2. equipping mediation practitioners with specialized competencies and skills enabling them to properly deal with international mediation procedures, including digital technologies for ODR
3. developing a set of uniform quality standards to align the learning outcomes of InMEDIATE training curriculum with ECVET system of qualifications, fostering the mutual recognition of competencies and contributing to increased professional mobility in this sector
4. fostering the professional development of mediation trainers through best practices sharing and the delivery of specific methodological guidelines
5. implementing a transnational e-platform for the exchange of knowledge & good practices in the field of cross-border civil mediation
6. building a qualified EU network of professional mediators specialized in the field of cross-border civil mediation, for a better employability and career enhancement in the international labor market.

1.2 InMEDIATE RESULTS

InMEDIATE **main outputs**:

- InMEDIATE Training curriculum and training course, consisting of: a) 3-day Face-to-face preparatory course; b) – 54-hour Online training course; c) day Mediation lab and follow-up of the training
- 3 Training webinars
- 3 online tutorials
- A wealth of presentations, didactic materials, publications and online resources
- a Replicability Toolkit, to provide guidance for legal professionals, mediation providers and training providers on how to transfer, adopt and implement the InMEDIATE training curriculum and its validation system within different contexts;

InMEDIATE main outcomes:

- improved capacity of mediation practitioners to deal with cross-border disputes based on the acquisition of additional sector-specific competencies and intercultural skills thanks to the e-learning course and other training opportunities;
- quality assessment and validation of Learning Outcomes achieved by the trainees on completion of the training course;
- strengthened cooperation among mediation training centers through the transfer of a standardized training format for international mediators, easily replicable and adaptable to different context's needs;
- enhanced mobility opportunities and career advancements for International Mediators through the mutual recognition of their qualifications across the EU member States;
- providing European citizens with better services and raising public awareness about the quality standards and reliability of international mediation services.

The above-mentioned results have been achieved through the production of the following IOs:

- **IO#1** – DESIGN AND IMPLEMENTATION OF TRAINING CURRICULUM
- **IO#2** – ONLINE PLATFORM
- **IO#3** – REPLICABILITY TOOLKIT

1.3 SPECIFIC OBJECTIVES OF DISSEMINATION REPORT

The Final Dissemination Report presents the strategy and actions implemented in order to present to the targeted beneficiaries and stakeholders the objectives, activities, useful resources, benefits generated by the InMEDIATE project. This deliverable collates, reports and analyses both the individual partner and consortium wide dissemination activities carried out over the project lifetime, aimed at:

- Broadly disseminating about InMEDIATE objectives and activities towards different potentially interested stakeholders so as to engage and involve them in the InMEDIATE international network.
- Obtain valuable feedback on ongoing activities and results.
- Spread awareness about the available outputs and related benefits for different targeted users (professionals as well as citizens).
- Establishing an international network and a nurturing environment for professionals, researchers in the cross-border succession and mediation field.
- Establishing valuable liaisons among organizations in the field and other ongoing projects
- Preparing the ground for future actions.

1.4 InMEDIATE APPROACH TO DISSEMINATION

With regard to the chosen dissemination approach, the Consortium as a whole pro-actively collaborated providing useful information and venues to disseminate project's initiatives and results. In order to effectively achieve its goals, it has designated a team of members dedicated to the implementation of established

dissemination models and guidelines, ensuring internal and external dissemination and alignment on the status of different actions and results achieved within the different project's components.

This team consisted of one representative from each partner organization, responsible for effectively disseminating project initiatives and outcomes to the widest possible audience, in order to generate a critical mass around the project and help extend the dissemination into local, national and international levels, also leveraging on their own network of contacts and previous partnerships. By having partners with relevant knowledge in the international mediation field, with a broad international network, and from different types of organizations and countries, the dissemination team maximized the opportunity to use their own channels for dissemination of the project results.

The identified dissemination team had the following functions:

- identify and involve targeted stakeholders in the InMEDIATE network;
- involve targeted beneficiaries already belonging to partners' own network from previous projects/works/initiatives;
- communicate with Prodos, on a regular basis to update/adjust the communication material according to specific needs;
- produce/translate and spread press releases and other useful content;
- organize the opportunities for the involvement of external actors in the project's activities;
- contribute to the production of content for the website, to make it a lively place for mediation professionals, researchers and citizens.

With regard to the object of dissemination actions, **the first 15 months project** were focused on the following activities:

- widely disseminating the project objectives, planned training opportunities and other initiatives towards the various potentially interested stakeholders so as to generate a broad interest and start building the network.
- Spreading awareness about the call for participants to the planned training course so as to start attract potential attendees to the different training opportunities provided by InMEDIATE
- Building awareness on the InMEDIATE expected results using a variety of communication and aggregation tools.
- Establishing valuable and durable liaisons with organizations active in the mediation Field.

To this aim, a Network of professionals has been aggregated through: a) the InMEDIATE LinkedIn group

where discussions have been carried out and members were updated on the latest news related to the project; b) a Facebook page where the InMEDIATE Community could follow the project's main initiatives and c) the website where users could be updated on ongoing results and where they could download all the InMEDIATE documentation including deliverables, videos, guidelines, presentations and dissemination material in printable version.

The **remaining 18 months** of activities (following the prolongation of project lifetime to 33 total months) had a different focus. Since the first tangible results were completed, a major effort has been dedicated to the

presentation of the InMEDIATE training materials, replicability toolkit, video tutorials to concerned professionals in order to foster a wide awareness about cross-border mediation opportunities, benefits and challenges. Different typologies of audiences were addressed, especially the professionals working in the mediation sector and the scientific community. More details are provided in the section concerning partners' dissemination actions and initiatives.

2. InMEDIATE DISSEMINATION TOOLS

2.1 InMEDIATE NETWORK AGGREGATION TOOLS

InMEDIATE outcomes have been designed with a user-centred approach, built on a clear identification of main target beneficiaries realized at the early stage of the project and their learning needs (see Deliverable n. 8 Dissemination and Exploitation Plan).

Stakeholders of the InMEDIATE space were identified as those **organizations active in international mediation** and **organizations interested in cross-border civil mediation**, keen to acquire/upgrade competences and share knowledge, best practices, training methods and content, find new opportunities and get an in-depth understanding of the main issues related to the correct application of EU provisions in the sector [such as **Directive 2008/52/EC** ('Mediation Directive'), **Directive 2013/11/EU** (Consumer ADR Directive) and **Regulation 524/2013** (ODR Regulation)].

Nowadays, online presence and visibility are fundamental to proactively promote the project and its results permitting a two-way exchange. A **lively website** as well as **social media** are central means of outreach to the public and therefore represented a daily working tool for the InMEDIATE dissemination team, from the early stages of the project.

InMEDIATE presence in social networks allowed to accomplish the following specific objectives:

- **Raise** interest on the project topic among professionals as well as common citizens;
- **Multiply** the communication effort done by all partner organizations;
- **Generate** awareness and promote a better understanding of cross-border mediation with regard to civil and succession matters.

It has to be highlighted that partners leveraged on their own institutional/professional networks, built up thanks to past initiatives, projects and professional endeavors, and websites to emphasize the benefits of InMEDIATE outputs, to attract visitors to the project's website and social media pages.

2.2 InMEDIATE WEBSITE

The website (<https://www.inmediateproject.eu/>) represented the primary information source for the different target groups and its address was visible in all communication materials produced.

The purpose of the website, is been to proactively promote the project and its outputs by providing targeted information to various audience within and beyond the project's own community. The InMEDIATE website regularly enriched and updated, in synergy with other online tools, served as a primary dissemination channel to:

- Raise awareness about the objectives of the project, its results, its benefits;
- Provide concerned beneficiaries with useful material and information with direct access to specific content produced by InMEDIATE partners and other on-going initiatives;
- Facilitate the subscription and access to the training course;
- Share cross-border civil and hereditary operating experience (data and knowledge) with concerned stakeholders;
- Build understanding and facilitate adoption of project results.

The structure of the website enables visitors to easily navigate to the publicly accessible pages, divided in 8 main areas:

[Home](#). The home page displays the main features of the project and its main initiatives.

[Project](#). This page contains all the basic information on the project (mission and goals, activities, methodology, expected results, partnership).

[Call4Participants](#) This page was dedicated on the subscribing of trainees for the training session time.

[Partners](#). The partner's page is dedicated to the presentation of each project partners and linked with their own website.

[Teachers](#). The Teacher's page is dedicated to the presentation of the teachers of the online training course produced by the project.

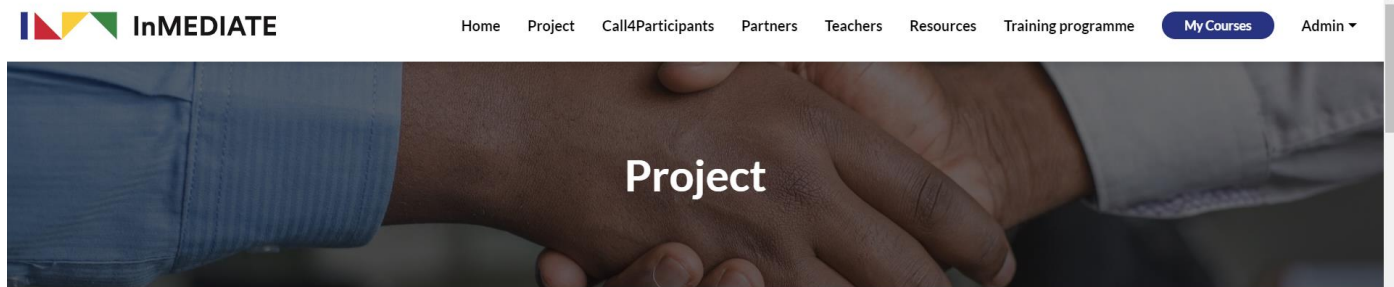
[Open Educational Resources](#) This is a very rich and useful section within which users could find a wealth of material, links and specific content addressing their needs. Is it possible finding: 1) EC legislation; 2) Multimedia content; 3) Project outputs; 4) Useful links.

[Events](#) This page encompasses all scheduled and past events (distinguished in conferences, meetings, Training events and workshops) arranged by the consortium or where partners took part to disseminate InMEDIATE results.

[Training Programme](#). This page contains the description of the training programme for online the course with details about the topics of each video-lesson, resources for self-study activity, the duration of the module and expected learning outcomes.

[Media&Press](#) The press page provides information and communication material for journalists including press releases in 4 languages (EN-IT-DE-PL), newsletters, posters/flyers, logos and articles.

[My courses](#) This section appears, during the project implementation, only to people selected for the courses. Since the end of project will be free for everyone, filling in a brief registration form.



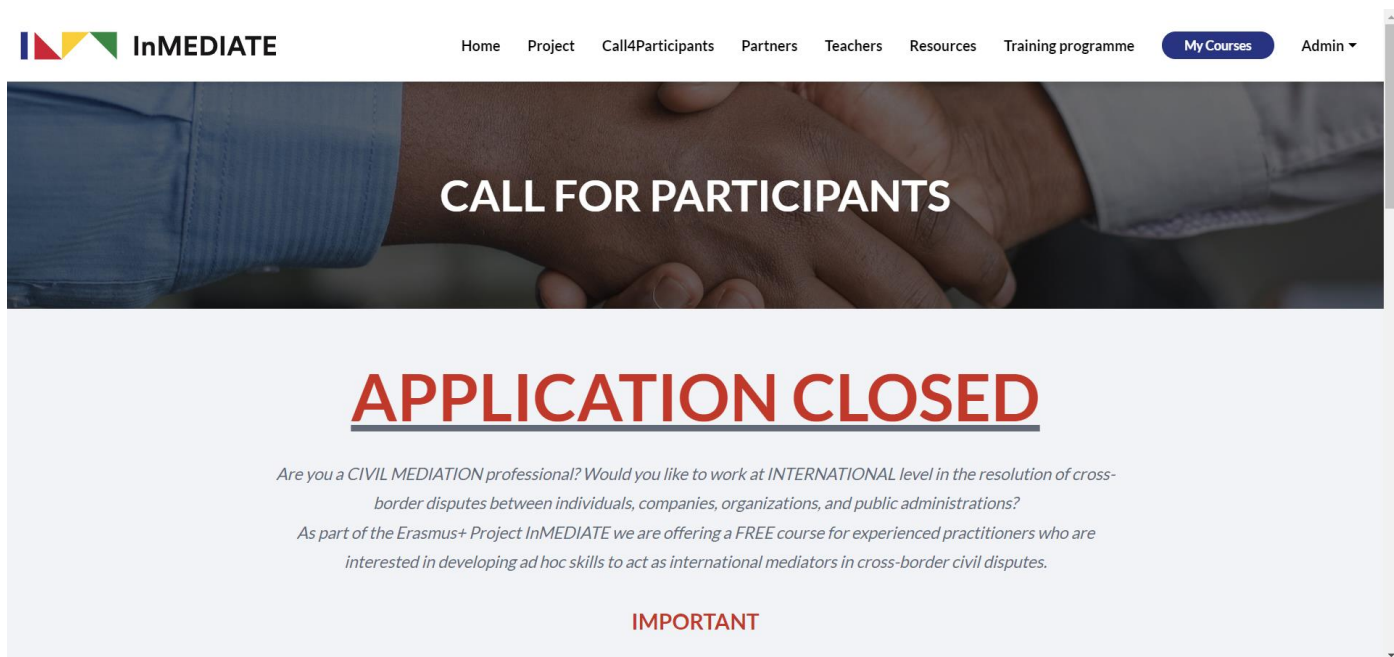
The main objective of the project is to establish a common European standard for the professional qualification of the international mediator.

This will be achieved through a training programme aimed at providing professional mediators, lawyers and other legal professionals with a comprehensive set of specialist knowledge, technical and intercultural skills, including ODR techniques

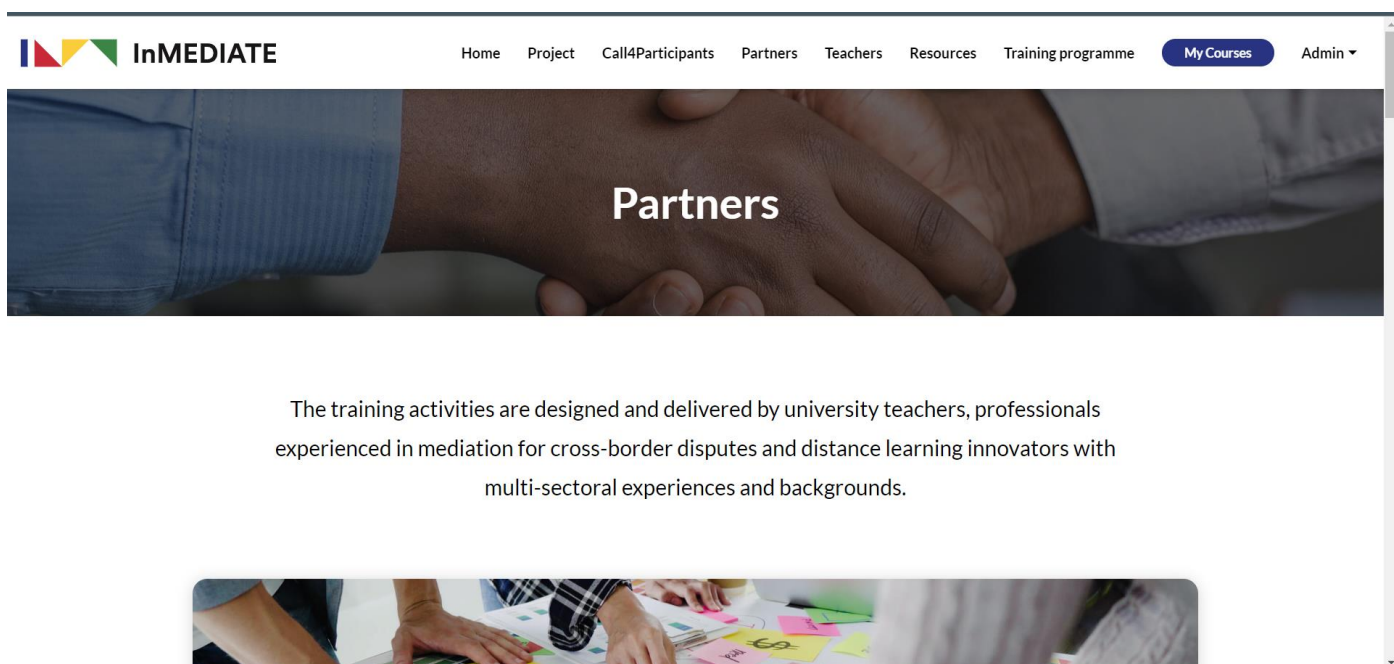
Picture n°1- InMEDIATE homepage



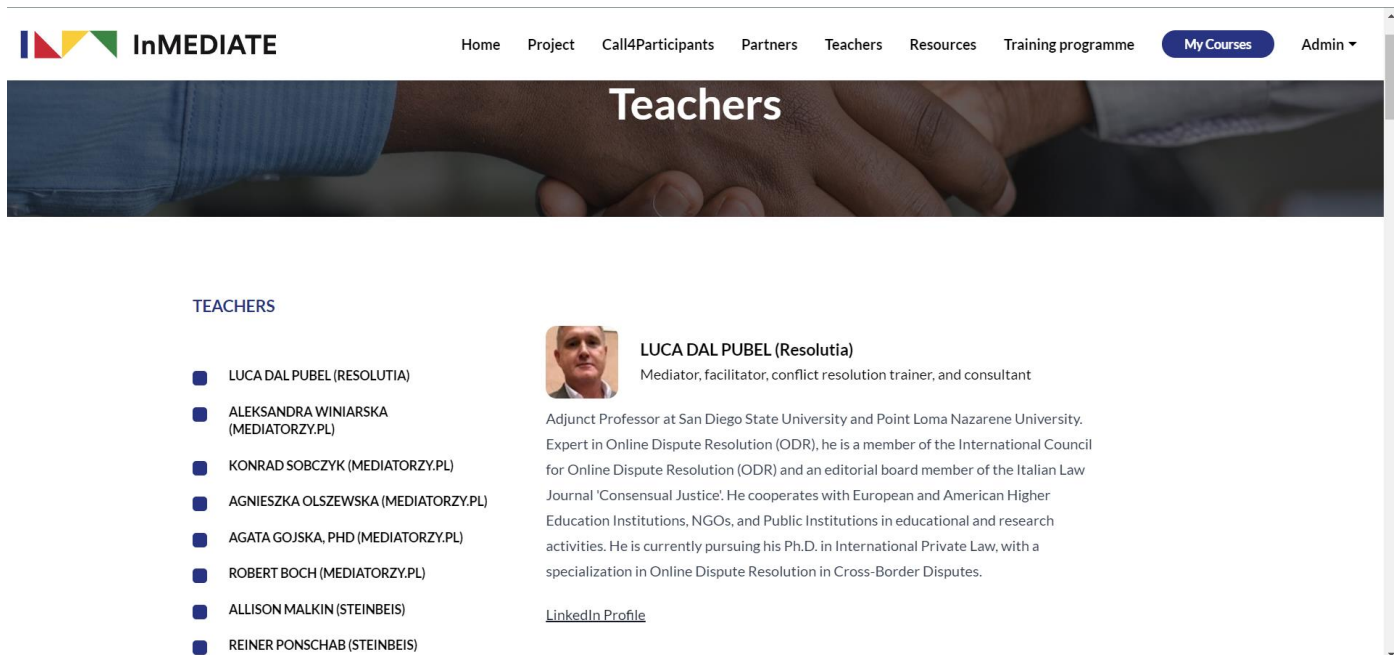
Picture n° 2 - InMEDIATE Project -users' page "MyCourses" section



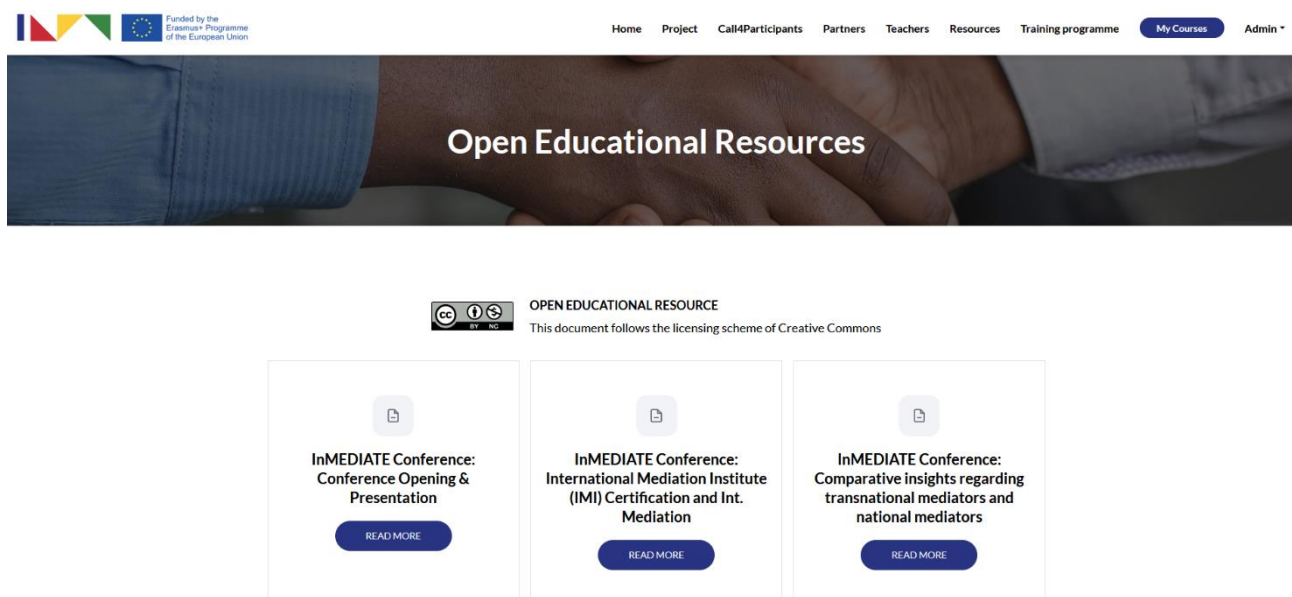
Picture n° 3 - InMEDIATE Call4Participant Section



Picture n° 4 - InMEDIATE Partners Section –



Picture n. 5 – InMEDIATE Teachers Section



Picture n. 6 – InMEDIATE Open Educational Resources Section

Final Dissemination Report

Restricted

InMEDIATE

Home Project Call4Participants Partners Teachers Resources Training programme My Courses Admin

Open Educational Resources- TRAINING PROGRAMME

MODULE 1: Alternative Dispute Resolution (ADR) Legal Framework & Mediator's Responsibility

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Topics of video-lessons
General Overview on ADR and ADR Law
EU Initiative: Directive 2008/52/EC on Mediation in Civil and Commercial matters
Directive 2013/11/EU on ADR in Consumer Disputes
Regulation 524/2013 on ODR for Consumer Disputes
Regulation 1150/2019 art. 12 & 13

Self-study

Übertragen der Daten von www.googletagmanager.com...

Picture n.7- InMEDIATE Training Programme Section

InMEDIATE

Online Training

MODULE 1 M01 - Alternative Dispute Resolution: Legal Framework & Mediator's Responsibility 48 minutes	MODULE 2 M02 - Mediation Styles and Code of Conduct 55 minutes	MODULE 3 M03 - Culture and Communication 70 minutes	MODULE 4 M04 - Conflict Analysis 63 minutes
MODULE 5 M05 - Negotiation 74 minutes	MODULE 6 M06 - Mediation Stages 42 minutes	MODULE 7 M07 - Mediation techniques 74 minutes	MODULE 8 M08 - Co-mediation 77 minutes
MODULE 9 M09 - ...			

Picture n.8 - InMEDIATE My courses section

2.3 GOOGLE ANALYTICS

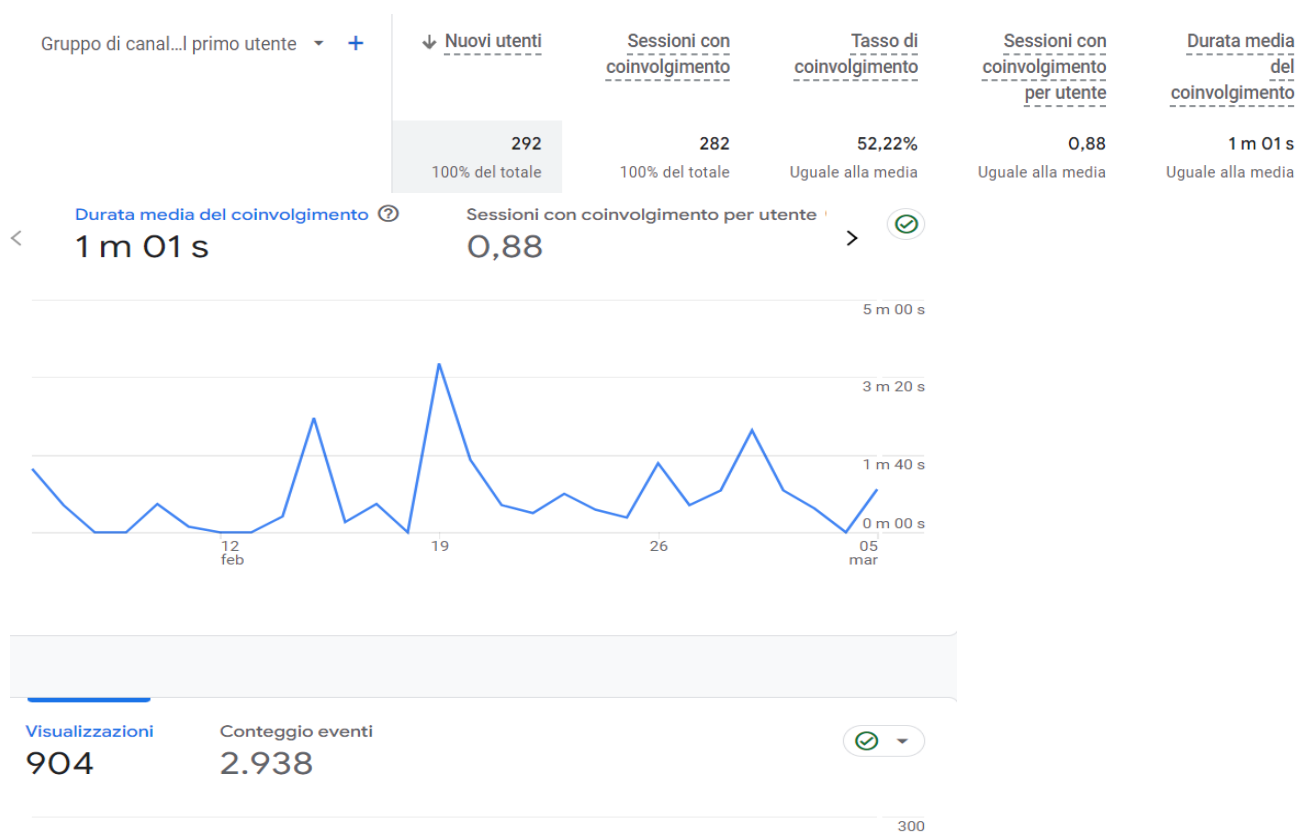
Audience

Within the timeframe taken into account (February 2021-May 2023), the **analysis of the InMEDIATE website** accounts with more than 4300 users, 13900 page views with average session duration of 1 minute.

Cerca...		Righe per pagina: 10		1-7 di 7	
Nome evento	+	↓ Conteggio eventi	Totale utenti	Conteggio eventi per utente	Entrate totali
		41.030 100% del totale	4.327 100% del totale	9,48 Uguale alla media	0,00 €
1	page_view	13.902	4.320	3,22	0,00 €
2	user_engagement	9.889	2.600	3,81	0,00 €
3	session_start	7.622	4.318	1,77	0,00 €
4	first_visit	4.324	4.318	1,00	0,00 €
5	scroll	3.982	1.891	2,11	0,00 €
6	click	994	381	2,61	0,00 €
7	file_download	317	114	2,78	0,00 €

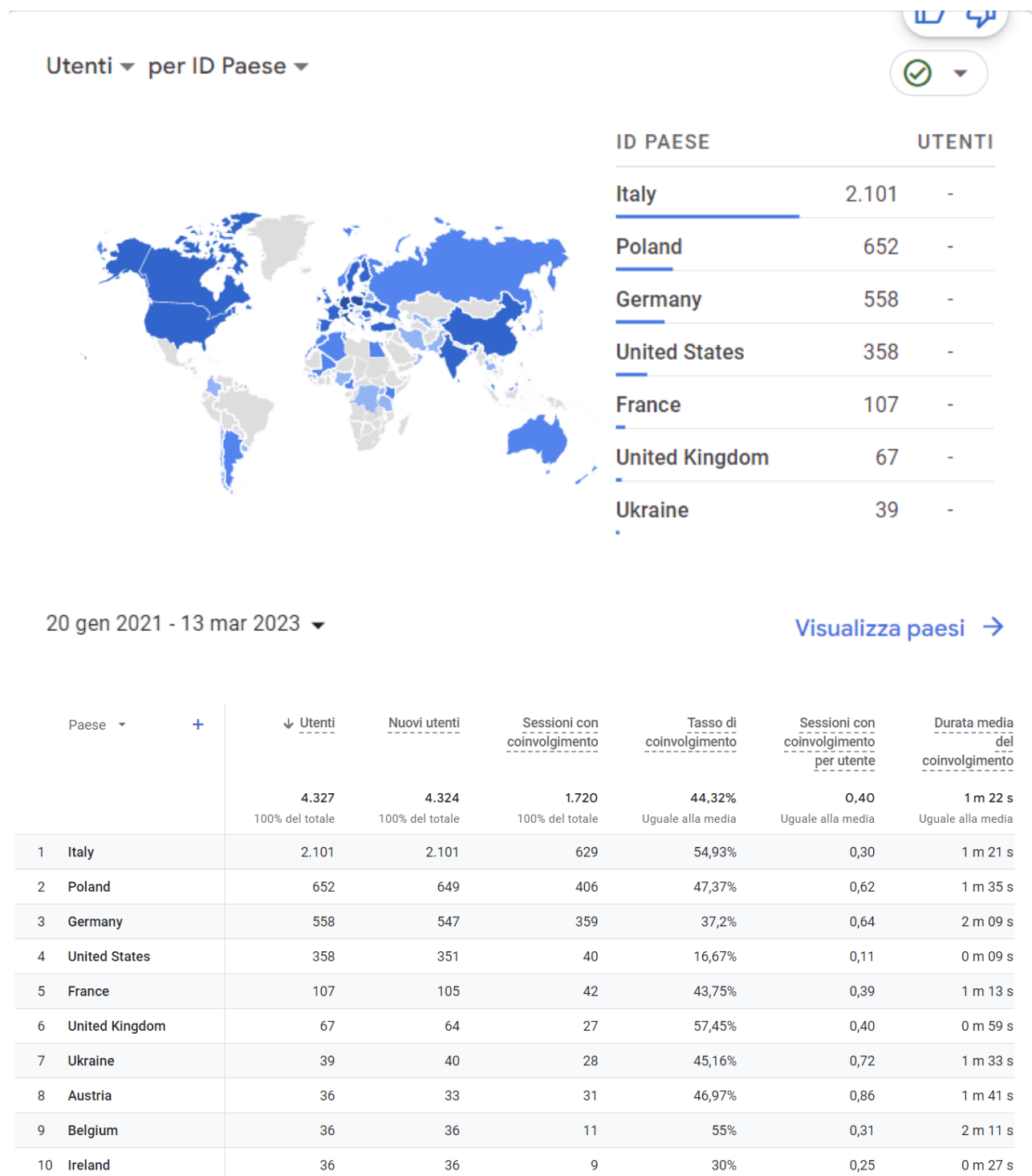
Picture n.9 – Analytics from the InMEDIATE website

Activity and NUMBER OF USERS



Picture n° 10 - Active users during month Feb-March 2023

As shown in the pictures hereinafter, around 48% of the audience comes from Italy, followed by Poland (15%), Germany (13%), United States (8%) and France (2,5%)



Picture n° 11 and 12 - Demographics overview

With reference to the contents and resources most viewed by the audience, the homepage accounts for 5237 visualizations, followed by the call for participants (to the training course) with 1889 visualizations, the contact page and the Application page (1256). Also, the page with many useful resources, Media and Press, had a good performance with 883 visualizations.

Cerca...		Righe per pagina: 10		Vai a: 1		1-10 di 103	
Titolo pagina e...asse schermata		Visualizzazioni	Utenti	Visualizzazioni per utente	Durata media del coinvolgimento	Conteggio eventi	Conversioni
		13.902 100% del totale	4.327 100% del totale	3,21 Uguale alla media	1 m 22 s Uguale alla media	41.030 100% del totale	
1	Inmediate	5.237	1.933	2,71	0 m 39 s	15.281	
2	CALL FOR PARTICIPANTS Inmediate	1.889	1.153	1,64	1 m 14 s	5.649	
3	Contact Inmediate	1.370	906	1,51	0 m 26 s	4.163	
4	Application Inmediate	1.256	819	1,53	1 m 16 s	4.344	
5	Project Inmediate	956	550	1,74	0 m 33 s	2.285	
6	Media & Press Inmediate	883	453	1,95	0 m 36 s	3.130	
7	Partners Inmediate	505	302	1,67	0 m 30 s	1.204	
8	TRAINING PROGRAMME Inmediate	480	219	2,19	1 m 18 s	1.207	
9	CALL FOR PARTICIPANTS Inmediate	398	255	1,56	0 m 55 s	960	
10	Teachers Inmediate	279	151	1,85	0 m 42 s	662	

Picture n° 13 - Site content/landing pages

Download numbers (Open educational Resources Page):

Guidelines for Mediation Trainers: 68

Replicability Toolkit: 96

Views Tutorial videos: 60 in total

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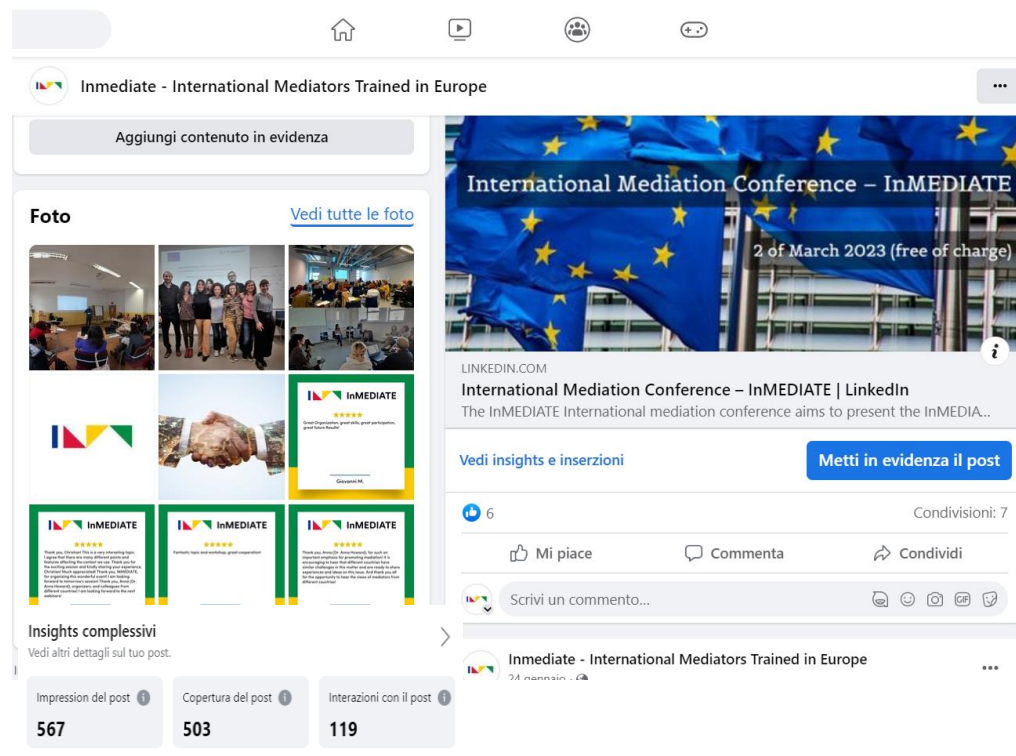
2.4 SOCIAL MEDIA TOOLS

The project has taken advantage of social media channels as a cost-effective set of tools for sharing InMEDIATE updates unleashing the project's potential to reach all stakeholder groups, addressing existing and new contacts, pushing them to the specific resources available on the website or highlighting valuable initiatives, such as training or dissemination events.

Furthermore, social media has allowed the project to monitor the feedback related to each update and amplify their dissemination coverage thanks to the network of each contact (re- publishing of articles and news). Prodos, and the dissemination team took care of the social media channel updates but each staff member in the consortium has contributed to amplify the coverage of dissemination action through their own network of contacts.

The project has used 2 primary social media channels shown in the following pictures, namely: The [LinkedIn Group](#) and [The Facebook Page](#).

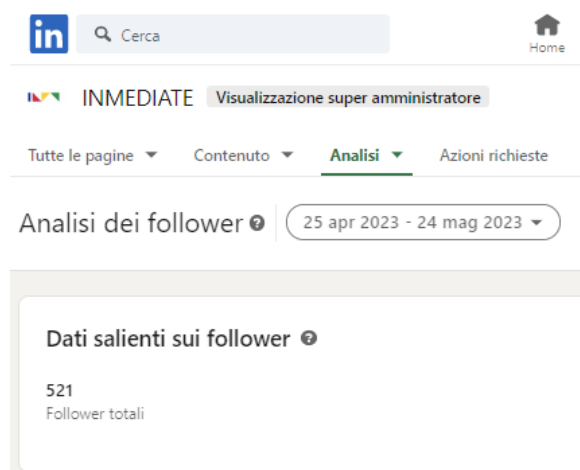
In particular, the LinkedIn Group and related posts gathered a lot of useful contacts and visualizations, engaging participants in lively discussions.



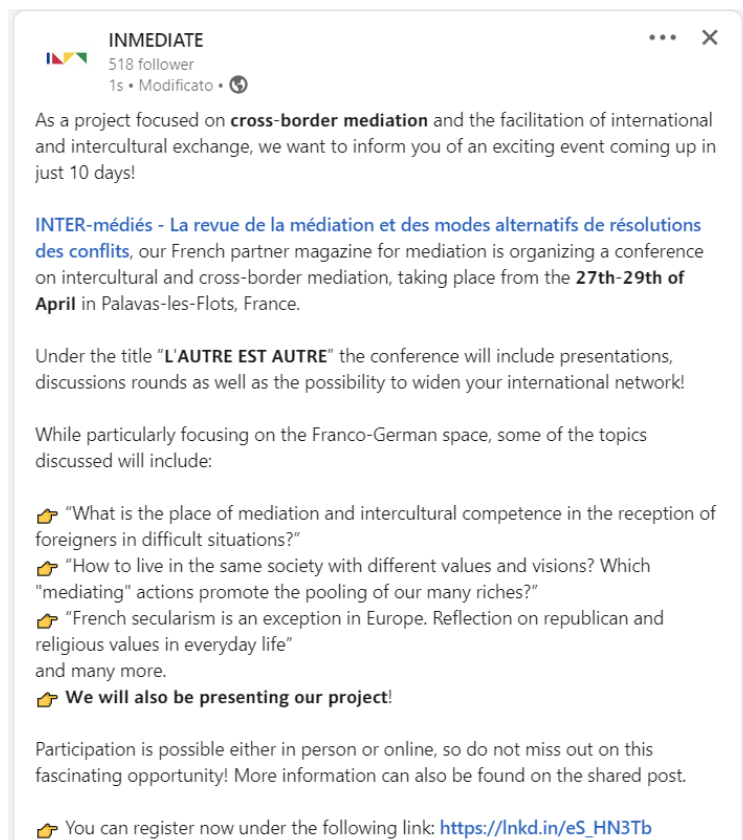
Picture n° 14 - InMEDIATE FB page inviting to International Mediation Conference



Picture n° 15 - InMEDIATE LinkedIn post on Mediation Lab



Picture n° 16 - InMEDIATE LinkedIn total Followers



Picture n° 17 - InMEDIATE LinkedIn post announcing a Conference in synergy with INTER-médiés

3. InMEDIATE DISSEMINATION MATERIALS

In order to ensure maximum use of the project outcomes by organizations active in cross-border mediation matters, a set of communication materials has been designed, produced and disseminated through various online channels as well as during workshops and training events. Prodos as the partner responsible for the WP, designed and produced all the communication material with the feedback and support from all partners. Production and distribution of traditional promotional materials is faced with some important constraints, due to their relatively high environmental impact and cost/return ratio. The consortium therefore chose digital copies, with only a small quantity of materials distributed by physical means, mainly at events and during the training sessions.

3.1 InMEDIATE LOGO



Picture n° 18 - InMEDIATE LOGO

The building of the project's image started with the design of a distinctive logo which recalls the colors of the flags of partners' countries, while also suggesting the idea of bridges, as mediation connecting different points and views.

This logo has been included in the design and production of the InMEDIATE website, leaflet, as well as in all the internal and external communication material produced by the consortium.

RAISING AWARENESS

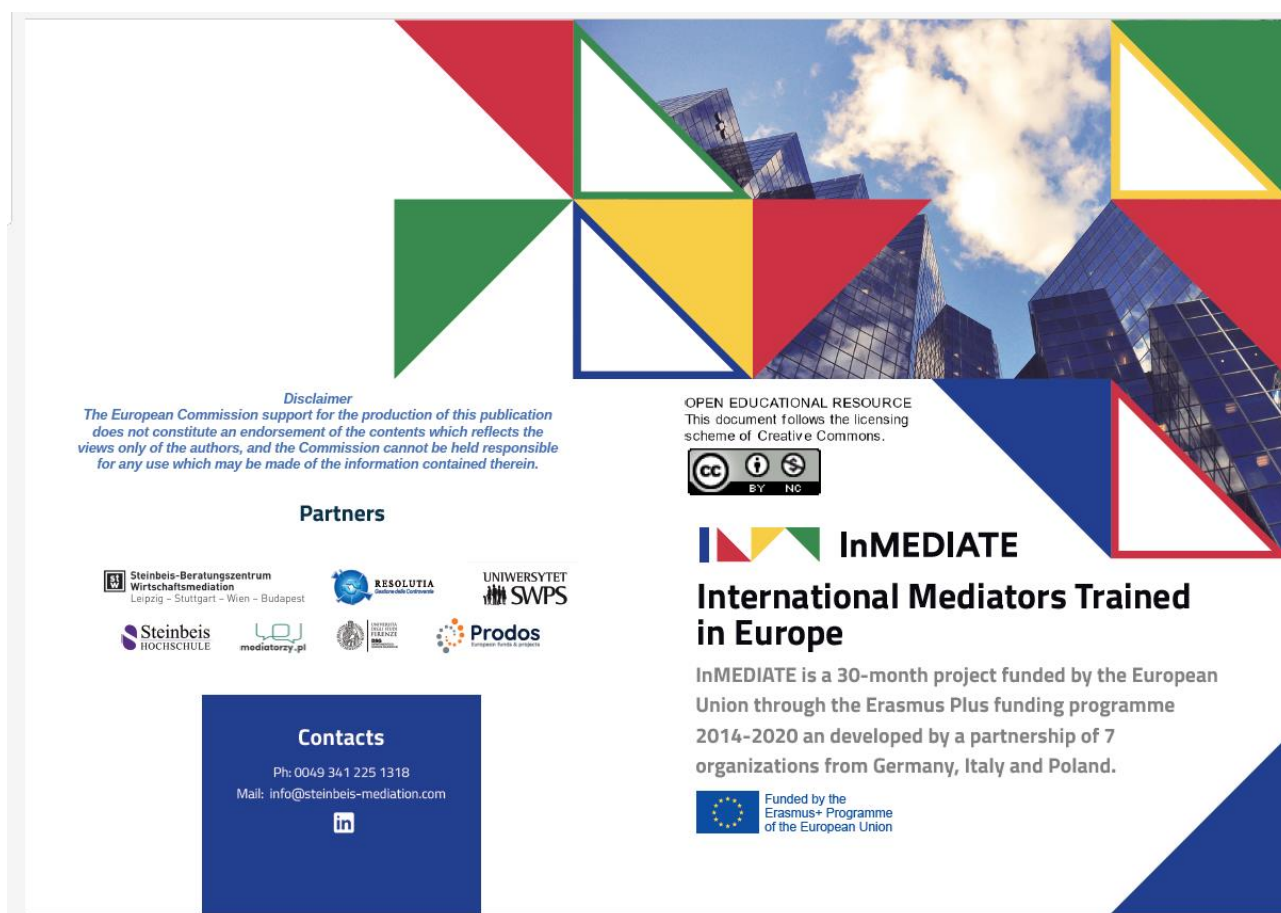
To effectively raise awareness and target appropriate audience, the following questions have been posed:

- Who can benefit from project outcomes? And how?
- Why is this project important for the identified stakeholders? How can we effectively engage the target audience?

These questions guided the design of the communication and dissemination materials which had a different value proposition according to the identified main target's needs.

3.2 PROJECT LEAFLET

A soft-copy of the [leaflet](#) (language: EN) describing the InMEDIATE project (see Picture n. 19) was designed and published on the publicly accessible "Resources" area of the project's website. InMEDIATE leaflet has been produced at the beginning of the project with general information about the InMEDIATE project and the activities to be realized, at the end of the project were distributed 449 leaflets.



Picture n° 19 - InMEDIATE leaflet

3.3 POSTER

The [InMEDIATE Poster](#) was realized and displayed during main project's events. A soft copy is available in "Resources" page of the website.



Picture n° 20 - InMEDIATE POSTER

3.4 InMEDIATE Newsletter

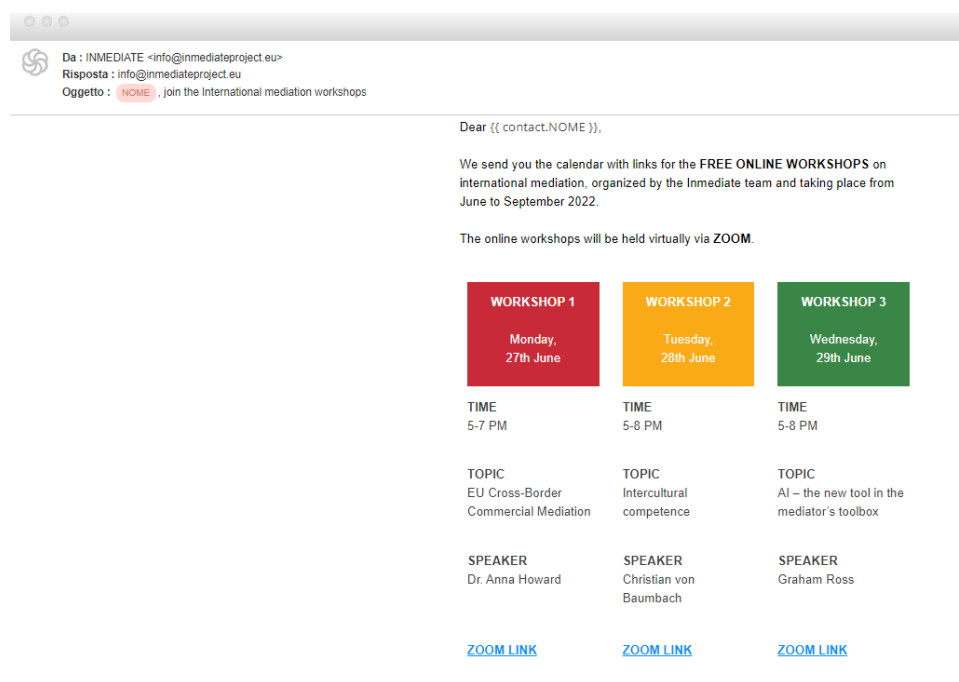
The InMEDIATE project issued **4 e-Newsletters (1 addressing the general public and 3 to the trainees)** providing digest of the project progress and related events, as well as, articles and insights on specific cross-border mediation topics, linksto other related on-going initiatives and projects with which a synergy was established.

The consortium members also had the responsibility of circulating the newsletter amongst their contacts.

All InMEDIATE partners collaborated in the preparation of the e-Newsletter sending information to Prodos about news, specific needs, success cases, research results, case studies, etc.

The electronic format used for sending the newsletter was also used as communication channel by InMEDIATE partners to send alerts or specific news of interest related to the project.

Nearly **485 professionals subscribed to the InMEDIATE Newsletter through various channels**: website SIGN IN landing page, network of contacts, social pages, contact form. A large number of subscribers have been collected during dissemination events and training sessions.



Picture n° 21- InMEDIATE e-Newsletter June 2022

3.5 PRESS RELEASES

InMEDIATE partners disseminated the project results and ongoing activities through specific press releases, translated in English, German and Italian published on partner's institutional websites and distributed among mediation platforms and association as well as via LinkedIn. They are available on "Open Educational Resources" page of the website.



PRESS RELEASE

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Leipzig

InMEDIATE - International Mediators Trained in Europe

The EU Erasmus+ programme for establishing a European vocational profile for International Mediators

We are proud to announce the launch of 'InMEDIATE – International Mediators trained in Europe'. The 30-month-project is fully funded by the ERASMUS+ programme of the European Commission, and has been developed by a consortium of multinational organisations.

InMEDIATE will provide mediation practitioners of EU-member states with specially designed trainings and a comprehensive set of certified qualifications, which enable them to act as international mediators in cross-border civil disputes. Further, the project will produce an online platform with learning resources freely and publicly available. Lastly, the experiences and learnings of this project will be combined into a toolkit for future replication.

The trainings will be provided free of cost to 36 mediation practitioners in several cohorts. We solicit the participation of interested mediators.

The kick-off meetings of the project were held online, respecting the current Covid-19 prescribed norms. Representatives of the Project Consortium partners laid down the roadmap for future task progression.

The project partners have extensive experience in education, mediation, training and certification. They have worked individually and jointly to deliver international projects in the past.

Background: Heterogenous national regulatory frameworks for mediation

Civil mediation in international disputes is yet to see an uptake, despite several past initiatives at EU level. One of the key challenges is the diversity in mediation training standards and qualifications

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across EU, making it hard for mediators to handle conflict dynamics and intercultural issues in cross-border civil disputes.

Through InMEDIATE, we aim to establish pan- EU standards related to mediation skills. The complimentary trainings, open-source information and freely available learning content would contribute to augmenting local, regional, national and cross-border mediation services.

InMEDIATE: Mission and Goals

- Promoting cross-border mediation, improving cooperation and networking in the field, fostering high quality standards in the mediation training system
- Designing, implementing, delivering and validating a learning outcomes- oriented training curriculum.
- Assimilating online education resources in a single platform and making them available for free public use
- Dissemination of knowledge and learning materials
- Creating tools to replicate the InMEDIATE certification system

Outcomes

- InMEDIATE Training Curriculum for International Civil Mediators
- InMEDIATE e-Platform
- Toolkit for replicability of InMEDIATE certification system

These project outcomes will be made publicly and freely available for use.

Target Audiences

- **Mediation practitioners** A target group 36 experienced mediators will be trained with the InMEDIATE curriculum as the focus cohort. Thereafter, mediators of all experience levels and backgrounds can benefit from the project activities and deliverables
- **Legal professionals** Lawyers, notaries and other judicial figures
- **Academics and researchers** Interested in studying mediation as a subject
- **Decision makers** Local, regional, national and European level
- **EU citizens** Requiring mediation services or wishing to learn
- **Other relevant stakeholders** Potentially interested in adopting and replicating the InMEDIATE training model

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Picture n° 22 – 1st [InMEDIATE press release](#) in English



PRESS RELEASE

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Leipzig, 14th of Dec. 2022

InMEDIATE - International Mediators Trained in Europe

The EU Erasmus+ programme for establishing a European vocational profile for International Mediators

We are proud to announce the final conference of our project 'InMEDIATE – International Mediators trained in Europe', which will be held on the 2nd of March 2023 online. The 30-month-project is fully funded by the ERASMUS+ programme of the European Commission, and has been developed by a consortium of multinational organisations.

InMEDIATE provides mediation practitioners of EU-member states with specially designed trainings and a comprehensive set of certified qualifications, which enable them to act as international mediators in cross-border civil disputes. Further, the project has produced an online platform with learning resources freely and publicly available. Lastly, the experiences and learnings of this project are combined into a toolkit for future replication. During the conference the project, its main results and the toolkit are presented to a wide audience. Additionally, the conference will include 6 different workshops, dealing with a variety of exciting issues and topics related to international mediation. These range from strategies to navigate cultural differences in conflict management, to discussions of dispute resolution methods, conflict resolution in migration as well as insights into the practices of transnational mediators.

More information on the conference and a registration form can be found under the following link: <https://www.mediationstage.de/inmediate>

Background: Heterogenous national regulatory frameworks for mediation

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Civil mediation in international disputes is yet to see an uptake, despite several past initiatives at EU level. One of the key challenges is the diversity in mediation training standards and qualifications across EU, making it hard for mediators to handle conflict dynamics and intercultural issues in cross-border civil disputes.

Through InMEDIATE, we aimed to establish pan- EU standards related to mediation skills. The complimentary trainings, open-source information and freely available learning content contributes to augmenting local, regional, national and cross-border mediation services.

InMEDIATE: Mission and Goals

- Promoting cross-border mediation, improving cooperation and networking in the field, fostering high quality standards in the mediation training system
- Designing, implementing, delivering and validating a learning outcomes- oriented training curriculum.
- Assimilating online education resources in a single platform and making them available for free public use
- Dissemination of knowledge and learning materials
- Creating tools to replicate the InMEDIATE certification system

Outcomes

- InMEDIATE Training Curriculum for International Civil Mediators
- InMEDIATE e-Platform
- Toolkit for replicability of InMEDIATE certification system

These project outcomes will be made publicly and freely available for use.

Target Audiences

- Mediation practitioners A target group of 34 experienced mediators was trained with the InMEDIATE curriculum as the focus cohort. Now, mediators of all experience levels and backgrounds can benefit from the project activities and deliverables
- Legal professionals Lawyers, notaries and other judicial figures
- Academics and researchers Interested in studying mediation as a subject
- Decision makers Local, regional, national and European level
- EU citizens Requiring mediation services or wishing to learn

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Picture n° 23 – 2nd [InMEDIATE press release](#) in English

3.6 ARTICLES

The Project produced the following articles:

- [La \(nuova\) introduzione e trattazione della causa nel processo di prime cure e i poteri lato sensu conciliativi del giudice un innesto possibile?](#), by Sivana dalla Bontà, Journal “Giustizia Consensuale” and in [the portal of Judiciary High School](#). (2/2022)
- [InMediate. International Mediators Trained: presentation and first assessment](#), by Paola Lucarelli, Sara Landini, Simona Viciani, Journal: Un altro modo. (2/2023)

This article, written by University of Florence, presents the project in the context of the European policies about life long learning and VET. It provides also a first assessment of the learning outcomes achieved by InMEDIATE trainees.

- International co-mediation: developing cooperation between professional mediators published in paper in Kwartalnik ADR • Nr 4(60)/2022
- Communication in international mediation – overview and some useful techniques part 1&2 published online: <https://www.die-mediation.de/der-blog/aktuell/communication-in-international-mediation-overview-and-some-useful-techniques> (05/2023)
- Rozwój współpracy w parach mediacyjnych and Współpraca w parach mediacyjnych, by Agnieszka Olszewska, Aleksandra Winiarska, Agata Gójska, published online <https://akademiarozstania.pl/rozwoj-wspolpracy-w-parach-mediacyjnych/> (05/2023)
- Współpraca w parze mediacyjnej – praktyczne aspekty komediacji, by Agnieszka Olszewska, Aleksandra Winiarska, Agata Gójska, published online <https://akademiarozstania.pl/wspolpraca-w-parze-mediacyjnej-praktyczne-aspekty-komediacji/> (05/2023)

Steinbeis GMBH dedicated a whole edition of its English magazine to the topics of the InMEDIATE project. The edition was published in March 2023 as an epaper and is available under this link: The following articles have been published: <https://www.die-mediation.de/international-magazine/>

- Korian Mediation: What Are the Issues and What Are the Prospects?, Claude Czech interviewed by Tine Roth
- The Chance of Misunderstanding in Mediation by Antonia Voit
- The Biased Mediator by Christian von Baumbach
- We have a dream – Nous avons un rêve –Wir haben einen Traum ... by Joëlle Dunoyer and Christel Schirmer

- The Battle for the Soul of Mediation by Frank Kenneth
- Italy, the Mediation Paradox? by Giovanni Mateucci
- EU Cross-Border Commercial Mediation: Listening to Disputants by Anna Howard
- Family Mediation in the Time of War by Tetiana Bilyk
- Mediation in Cross-Cultural Perspective by Olha Bershadska and Olesia Ivanenko
- Mediation as a Tool of Land Disputes Resolution in Ukraine by Vitalii Urkevych
- Mediation and Labour Disputes: The Experience of Ukraine by Mykhailo Shumylo
- Mediation and / or Litigation: In Search of Balance by Valentyna Babiichuk and Olena Bilokon
- Authentic Apology in Mediation: Courage to Deliver and Willingness to Accept by Fidana Alieva
- Mediating by Telephone by Frank C. Laney
- Mindfulness in Mediation and Negotiation by Katarzyna Przyłuska-Ciszewska
- Authentic Apology in Mediation: Courage to Deliver and Willingness to Accept by Fidana Alieva
- Mediating by Telephone by Frank C. Laney
- Mindfulness in Mediation and Negotiation by Katarzyna Przyłuska-Ciszewska
- Multi-Tiered or Multi-Step Clauses for Dispute Resolution by Luca dal Pubel and Andrea Marighetto
- Digitalising Dispute Resolution by Graham Ross
- Establishing Trustworthy ODR Systems to Enhance Consumer Confidence in E-Commerce by Luca dal Pubel
- Defining Mediation by Marcus Bauckmann

unaltromodo.org/news/inmedia-te-international-mediators-trained-presentation-and-first-assessment/



Il laboratorio della mediazione
dell'Università di Firenze, Pisa e Siena



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Centro Interdisciplinare
Scienze per la Pace



LE NEWS DELLA MEDIAZIONE

InMediate. International Mediators Trained: presentation and first assessment

I presenti scritti si inseriscono nell'implementazione del progetto «InMediate. International Mediators Trained in Europe» (Grant 2020-1-DE02-KA202- 007624), finanziato nel quadro dell'ERASMUS+ Programme (2014-2020)-KA2 Strategic Partnership for Vocational Education and Training.

The mission and goals are promoting cross-border mediation, improving cooperation and networking in the field, fostering high quality standards in the mediation training system, designing, implementing, delivering and validating a learning outcomes-oriented training curriculum.

Picture n° 24 – InMEDIATE article

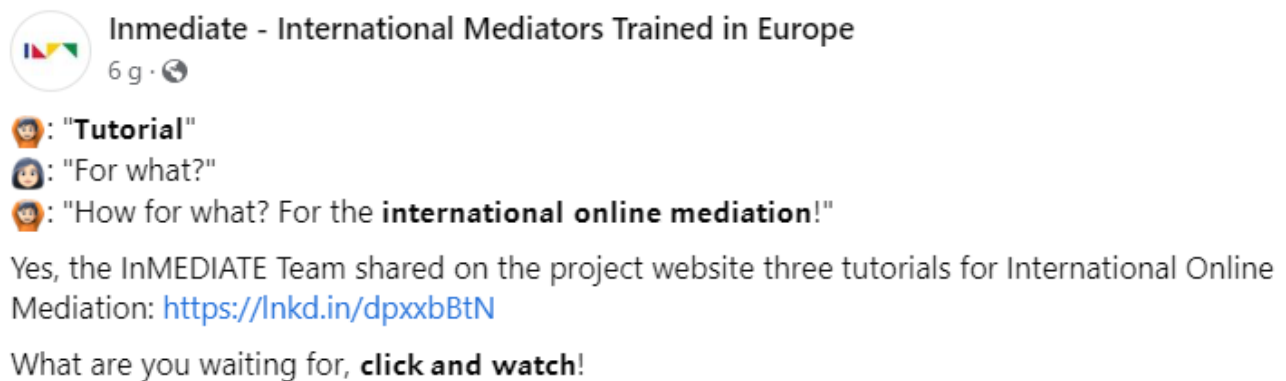


Picture n° 25 – English magazine The Mediation with 22 articles

3.7 InMEDIATE tutorials

InMEDIATE produced **3 video tutorials** in 1 language (EN) clearly explaining on how are the best practices for international online mediation.

They were widely disseminated through the social networks (Linkedin, Facebook) and are available on “Open Educational Resources” session of the project website.



Picture n° 26 – InMEDIATE - Video posted on Facebook

3.8 Replicability Toolkit

The [Replicability toolkit](#) was realized by Steinbeis with the contribution of all partners and available in the English language. This output derived from the previous training activity and is a useful resource for training as well as for dissemination purposes, making clear the main features of cross-border mediation both for citizens and professionals.



InMEDIATE

International Civil Mediators' Training

Replicability Toolkit

OPEN EDUCATIONAL RESOURCE
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Steinbeis
Mediation



RESOLUTIA
Arbitration & Mediation



Prodos
Training & Consulting



SWPS
University



mediatorzy.pl



UNIVERSITÀ
della PACE
FIRENZE



Steinbeis
HOCHSCHULE

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Picture n° 27 – InMEDIATE - Replicability toolkit (part of internal pages)

4. Dissemination Events

4.1 Events organized by InMEDIATE partners

InMEDIATE partners were very active in raising awareness about the project's useful results and spreading interesting content which was deemed really helpful for the mediator profession by all attendees. Besides, local or national dissemination events (online and in presence), an International Conference was arranged by Steinbeis on the 2nd of March 2023, attracting mediation professionals from all over Europe.

Mediatorzy

1. International Conference, University of Wroclaw 30.09.2022

An International Conference on Transnational Mediation at the Faculty of Law, Administration and Economy, University of Wrocław 30.09.2022 was carried out:

- Presentation by Aleksandra Winiarska in Polish: Rozwijanie kompetencji mediatorów w sprawach transgranicznych - projekt InMediate International Mediators Trained in Europe [Developing the competence of mediators in transnational cases – project InMediate International Mediators Trained in Europe]
- Info about the conference (in Polish) and programme:
- <https://www.adwokatura.pl/konferencje-i-szkolenia/mediacje-transgraniczne-lepiej-rozmawiac-niz-krzyczec-zapowiedz/page/1/>
- Recording of the conference:
- <https://www.youtube.com/watch?v=oCWWa2Jl3sE>
- over 300 views.
- Participants: predominantly lawyers and academics conducting mediation - from Poland, Spain, Italy, Germany, Latvia, Ukraine
- on-site over 30 people



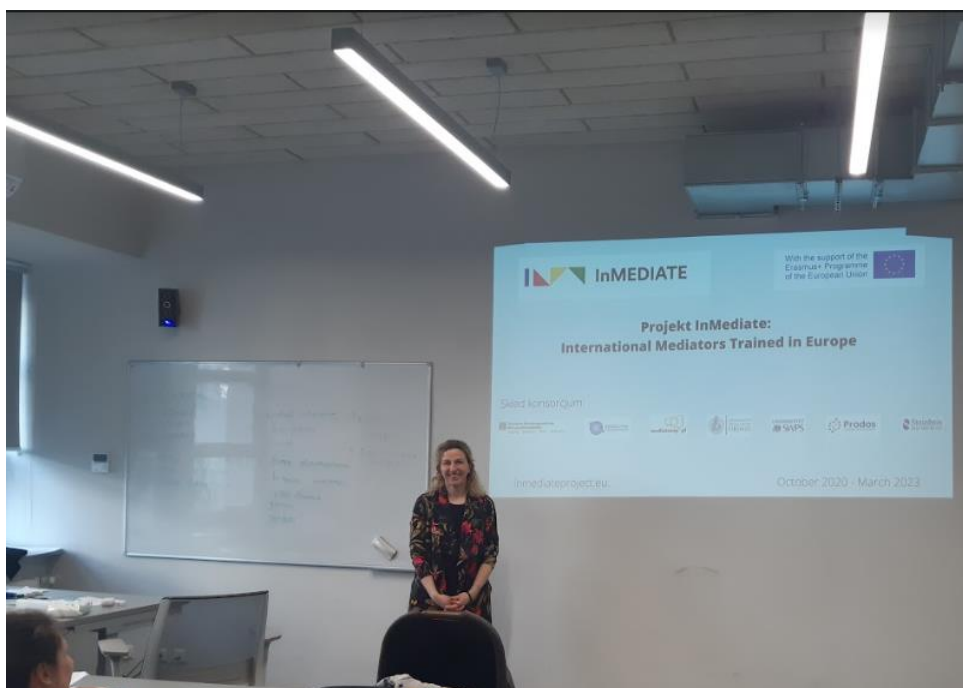
Picture n° 28 – InMEDIATE presented by Mediatorzy on 30-09-2022

2. SWPS University on February 19, 2023:

The meeting was held at the **SWPS University on February 19, 2023** for students of post graduate's studies Mediation and Negotiation. The meeting was attended by **20 people**. Presentation by Aleksandra Winiarska and Agnieszka Olszewska in Polish.

Agenda of the meeting:

1. General information about the project
2. Information about the partners
3. Results of the InMediate project
4. Informations about the course
5. Information about the final Conference
6. Q&A



Picture n° 29– InMediate presented at SWPS University on February 19, 2023

3. 21 January 2023

The presentation was held at the SWPS University on January 21, 2023 for students of psychology. The meeting was attended by 24 people. Presentation by **Agnieszka Olszewska** in Polish.

Agenda of the meeting:

- General information about the project
- Information about the partners
- Results of the InMediate project

- Information about the course
- Information about the final conference
- Q&A



Picture n° 30– InMEDIATE presented at the SWPS University on January 21, 2023

Resolutia in Bergamo (IT), on Feb 1st 2023

Resolutia arranged an online awareness raising workshop in Bergamo, on 1st February 2023, in collaboration with the local Bar association to promote the project results and encouraging the adoption of the training materials.

33 people, mostly mediators, were attending the event.

Agenda of the meeting:

1. General information about the project
2. Information about the partners
3. Results of the InMediate project
4. Information about the course
5. Information about the final conference



Picture n° 31– InMEDIATE presented by Resolutia in Bergamo

Steinbeis

The project coordinator, Steinbeis, organized an International online workshop on **28th June 2022** to promote project initiatives and results. Partners and experts engaged in a fruitful discussion and illustrated different aspects of cross-border mediation. A session was dedicated to “Intercultural competence”, provided by Christian von Baumbach.

45 people were attending the event.

Hereinafter, the agenda of the event is provided.



NDI Agenda June 28 2022

17.00/17.10	Introduction to the event. Acquaintance with the event participants (Alexander Fuchs).
17.10/17.20	Presentation of the <u>InMEDIATE</u> project to the participants of the event (Alexander Fuchs, Olesia Ivanenko).
17.20/17.30	Discussion about the project, international mediation, and the possibilities of using the project's educational materials (<u>webinars</u> , <u>cases</u> , <u>curriculum</u>) (all participants).
17.30/19.45	<u>International</u> online workshop: „Intercultural competence“ with Christian von Baumbach
19.45/20.00	Participants' questions. Workshop discussion. Closing the event (all participants).



Picture n° 32— agenda of the online international workshop organized by Steinbeis

Steinbeis with [INTER-médiés - La revue de la médiation et des modes alternatifs de résolutions des conflits](#)

organized a conference on intercultural and cross-border mediation, from the **27th-29th of April 2023** in Palavas-les-Flots, France.

Under the title **“L'AUTRE EST AUTRE”** the conference included presentations, discussion rounds as well as the possibility to widen participants' international network.

While particularly focusing on the Franco-German space, some of the topics discussed included:

👉 “What is the place of mediation and intercultural competence in the reception of foreigners in difficult situations?”

👉 “How to live in the same society with different values and visions? Which "mediating" actions promote the pooling of our many riches?”

👉 “French secularism is an exception in Europe. Reflection on republican and religious values in everyday life”

and many more.

👉 InMEDIATE project presentation.



As a project focused on **cross-border mediation** and the facilitation of international and intercultural exchange, we want to inform you of an exciting event coming up in just 10 days!

INTER-médiés - La revue de la médiation et des modes alternatifs de résolutions des conflits, our French partner magazine for mediation is organizing a conference on intercultural and cross-border mediation, taking place from the **27th-29th of April** in Palavas-les-Flots, France.

Picture n° 33— post on LinkedIn announcing the workshop organized by Steinbeis and INTER-médiés

Moreover, on the **8th of June 2023** Steinbeis organized an in person conference in Leipzig, presenting the project's results and the replicability Toolkit to a mostly German audience. The aim was to reach even more professionals and discuss with them personally the project and to give space for their ideas and opinions about it. 99 mediators, lawyers and other professionals took part. The agenda of the event is presented hereafter:

9.00	Opening of the conference (Jonathan Barth)
9.05-10.00	Presentation of the InMEDIATE project (Jonathan Barth)
	Presentation of the Replicability Toolkit (Verena Reinecke)
	Presentation of Learnings from the InMEDIATE training course (Verena Reinecke)
10.00-17.00	Workshop 1. Similarities and Differences between Conflict Coaching and Mediation with a Intercultural Approach (with Adrian Schweizer)
10.00-17.00	Workshop 2 How to Deal with Conflicts in Teams (in German, with Sascha Lippe)
10.00-17.00	Workshop 3 Quality Assurance in Mediation (in German, with Claudia Kück)
13.00-14.00	Lunch break
17.00-18.00	Exchange and Discussion of the projects results, participants' feedback
	Meet & Greet



Picture n° 34—dissemination event organized by Steinbeis on 8th of June 2023



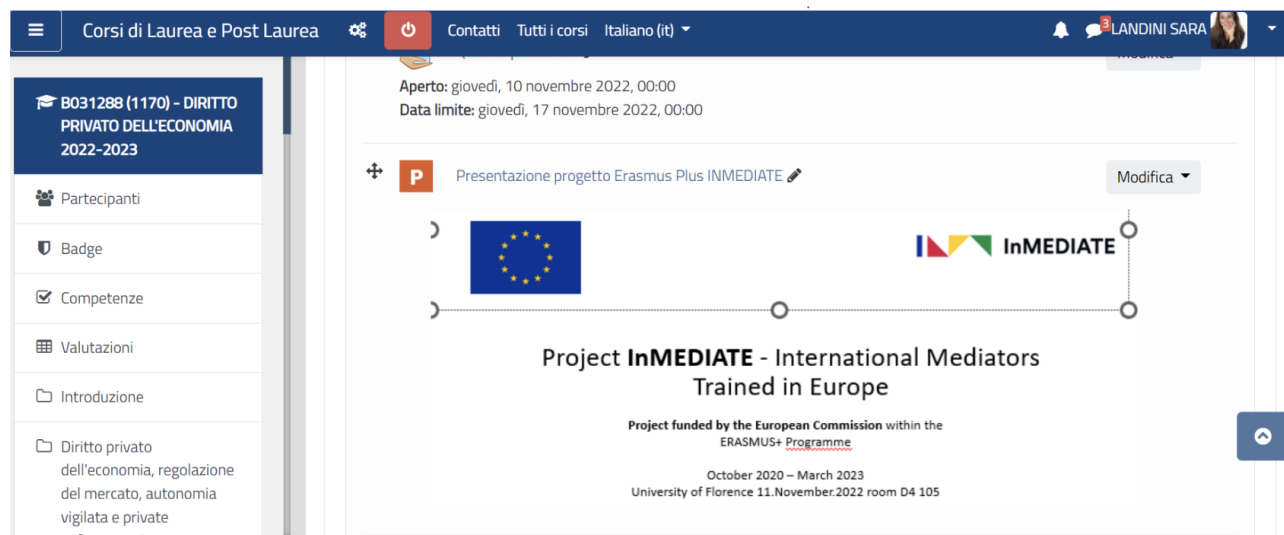
Picture n° 35—dissemination event organized by Steinbeis on 8th of June 2023

University of Florence

2020-1-DE02-KA202-007624-InMEDIATE

The University of Florence arranged **2 dissemination events** in the context of the InMEDIATE project:

- 1) a workshop on **11th November 2022**, coordinated by Prof. Sara Landini and Simona Viciani focused on the presentation of main results, training material and other useful outputs. There were **256 online attendees and 30 in presence**. The audience was mainly composed of students and mediators.



Picture n° 36—dissemination event organized by University of Florence on 11th November 2022



Picture n° 37— Dissemination event organized by University of Florence

2.) workshop focused on “**Presentation and final assessment of achievement of the INMEDIATE project**” on the **7th of March 2023**, coordinated by Prof. Paola Lucarelli, Sara Landini and Simona Viciani. It was focused on the presentation of the final project results and the specific role of University of Florence, especially the

evaluation of the training results and of the project as a whole. An article about the project, the event and the next steps was published here: <https://www.unaltromodo.org/news/inmedia-te-international-mediators-trained-presentation-and-first-assessment/>

Presentation and final assessment of achievements of the Immediate Project

Paola Lucarelli, Sara Landini, Simona Viciani

1.Premise

InMEDIATE. International Mediators Trained in Europe is a project cofounded by Eu Commission under the call Erasmus Plus 2019 (www.immediate.eu).

The project's subject and goals require a transnational implementation to respond to a growing EU policy need for a common approach to foster mediation in the settlement of cross border disputes.

The issue of cross-border disputes is one of the main goals in Europe due to the growing mobility of EU citizens, the intensification of trade and the expansion of ecommerce.

Mediation is a more suitable and effective way to solve cross-border disputes for many reasons: i) time and cost saving effects on legal proceedings; ii) non-binding and low constraints; iii) inclusive and cross-cultural approach; iv) flexible procedure preserving relationships and fulfilling the personal needs of each party. Despite the various initiatives in place at EU level to unlock the potential of mediation and ODR for the settlement of cross-border disputes - Directive 2008/52/EC ('Mediation Directive'), Regulation (EU) 650/2012('Succession Regulation'), Directive 2013/11/EU (Consumer ADR Directive), Regulation 524/2013 (ODR Regulation) – the effective uptake of mediation is still hindered by multiple obstacles, as highlighted in a research report released by the Consortium members within the EU-funded project "Fomento".

Civil mediation in international disputes is yet to see an uptake, despite several past initiatives at EU level. One of the key challenges is the diversity in mediation training standards and qualifications across the EU, making it hard for mediators to handle conflict dynamics and intercultural issues in cross-border civil disputes. InMEDIATE, should aim to establish pan- EU standards related to mediation skills. The complimentary training, open-source information and freely available learning content would contribute to augmenting local, regional, national and cross-border mediation services.

Picture n° 38— excerpt from the presentation of Prof. Viciani



Picture n° 39— Students attending the workshop on the 7th of March 2023

4.2 Final International Conference

Steinbeis organized, with the support of all partners, the Final International Conference in Lipsia on the 2nd of March 2023.

Number of attendees: 290

Hereinafter, the agenda of the Conference

9.00	Opening of the conference (Jonathan Barth)
9.05-10.00	Presentation of the InMEDIATE project (Jonathan Barth)
	Presentation of the Replicability Toolkit (Verena Reinecke)
	Presentation of Learnings from the InMEDIATE training course (Dr. Agata Gójska)
10.00-13.00	Workshop 1.1 Les méthodes d'impact en médiation interculturelle : des outils pour se reconnecter à l'universalité des besoins (avec Alice Canet)
	Workshop 1.2 International Mediation Institute (IMI) Certification and International Mediation Practice (with Ivana Ninčić Österle)
	Workshop 1.3 Strategies for successfully navigating cultural differences in conflict management (with Olha Bershadaska and Olesia Ivanenko)

- 13.00-14.00 Lunch
- 14.00-17.00 Workshop 2.1 « L’Autre est autre ... et aussi moi »: Comment faciliter la rencontre ? (avec Joëlle Dunoyer and Christel Schirmer)
- Workshop 2.2 Towards demand-driven dispute resolution: what do people think of different dispute resolution methods and which do they use? Insights from an empirical study and field experience in Belgium so providers can better meet needs (with Dilyara Nigmatullina and Johannes Seel)
- Workshop 2.3 Comparative insights regarding transnational mediators and national mediators (with Laura Ristori, Laura Capacci and Simona Viciani)
- 17.00-18.00 Exchange and Discussion of the projects results, participants' feedback
- Closing the conference

Picture n° 40—InMEDIATE Final Conference- OPENING SESSION

The final conference has been evaluated in a qualitative way and has received positive feedback: For 65% of the participants the overall impression of the conference was very good and for 27,5 % good.

F1

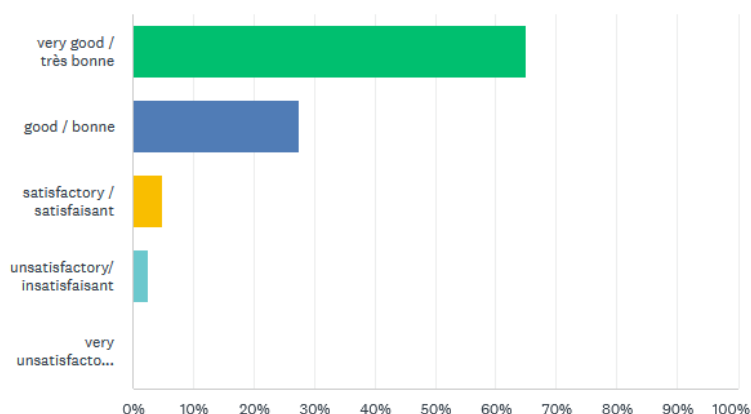


Anpassen

Speichern als ▼

My overall impression of the conference is / Mon impression générale de la conférence est

Beantwortet: 40 Übersprungen: 0



ANTWORTOPTIONEN	BEANTWORTUNGEN	
▼ very good / très bonne	65,00 %	26
▼ good / bonne	27,50 %	11
▼ satisfactory / satisfaisant	5,00 %	2
▼ unsatisfactory/ insatisfaisant	2,50 %	1
▼ very unsatisfactory / très insatisfaisant	0,00 %	0
GESAMT		40

Picture n° 41—INMEDIATE Final Conference - EVALUATION

4.3 International webinars

A total of **3 International webinars** were organized by the coordinator of the InMEDIATE project in collaboration with Resolutia, Mediatorzy and Prodos. Even if the main focus was on training, these events represented an effective opportunity to disseminate the overall InMEDIATE activities and outputs, aggregate mediators and lawyers around the project to establish a network of professionals, prepare the ground for future actions ([Here the link for the recorded lessons](#)).

InMEDIATE, Webinar 1 - EU Cross-Border Commercial Mediation, by Anna Howard

InMEDIATE - Webinar 2 - Singapore convention, by Luca Dal Pubel and Silvana Dalla Bontà- 2022 September 14th

InMEDIATE, Webinar 3 - AI – the new tool in the mediator's toolbox, by Graham Ross



WEBINAR – 2022 September 14th (5 – 7 PM)

THE SINGAPORE CONVENTION ON
INTERNATIONAL MEDIATED SETTLEMENT AGREEMENTS.
CHALLENGES AND FUTURE PERSPECTIVES

LUCA DAL PUBELE AND SILVANA DALLA BONTÀ

- *The Background: A Long Journey towards the International Recognition of the Importance of Mediation*
- *Filling the Gap in International Consent-Based Dispute Resolution Mechanisms*
- *The Singapore Convention: Core Features*
 - Scope of Application
 - The Obligation to Enforce an International Mediation Settlement Agreement
 - Grounds for Refusal of Enforcement
- *Signature and Ratification of the Singapore Convention: The State of Art*
- *The UK and the Singapore Convention*
 - 2019 Informal Ministry of Justice Consultation
 - 2022 Formal UK Government Consultation
 - Should the UK sign the Singapore Convention?



Picture n° 42—INMEDIATE WEBINARS- AGENDA AND ATTENDEES - 14TH SEPT. 2022

4.2 Focus Groups

To achieve a better knowledge and understanding of mediation training standards in the EU Member States: a comparative benchmarking analysis was conducted by Steinbeis at the beginning of the project. To evaluate national mediation training curricula, a survey was developed and focus groups were formed with 40

mediation professionals from different European countries. Beforehand, Steinbeis has contacted more than 100 mediators and informed them about the project and the opportunity to share their experiences and opinions during the focus group interviews. With the participants of the focus groups meetings were held before the interviews to give them an insight into the project's aims and planned activities. Thus detailed information was spread about InMEDIATE at an early stage of the project.



Focus Group Meeting

Project InMEDIATE - International Mediators Trained in Europe

Project funded by the European Commission within the
ERASMUS+ Programme
October 2020 – March 2023

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Steinbeis Beratungszentren GmbH
Tuesday, 12th Jan 2021



About InMEDIATE

InMEDIATE will establish a European vocational profile of the International Mediator.

Project highlights

- 30 months
- Experienced partners
- In-person and online classes
- Networking and knowledge-sharing activities
- Open source end results



Picture n° 43—Presentation focus group meeting

5. Synergies

Steinbeis, the InMEDIATE coordinator, Prodos, as partner responsible for dissemination actions, and all the partners, carried out a well-coordinated set of actions, maximizing the impact on stakeholders outside the Consortium.

Besides of taking care of the overall project dissemination at international level, managing the website and the social media pages, coordinating the efforts of all partners as well as designing and producing the project communication materials, as soon as the project started, Prodos made available a set of communication material (see the relevant paragraph) which was channeled through the InMEDIATE dedicated social networks and through partners own dissemination channels and network.

Each post related to InMEDIATE outcomes and events was bounced among FB and LinkedIn audience through partners own social networks, amplifying the audience.

Press releases were published on their institutional websites announcing the launch of InMEDIATE and inviting concerned professionals to take part of the course. A list of dissemination channels and potential interested organizations and stakeholders was drafted and expanded during the project lifetime to track the engaged organizations.

Memorandum of Understanding were signed between partners and mediation related organizations willing to support the InMEDIATE efforts and initiatives.

Namely, the following MoU were signed:

MFSD SRL

LA SCALA FORMAZIONE-IMPRESA SOCIALE

STREIT ENTKNOTEN GMBH

STEINBEIS MEDIATIONSFORUM e.V.

INTERMÉDIÉS- Joëlle Dunoyer publishing director

IKOME Dr.Barth GmbH & Co.KG

ARIAL 34- CHRISTEL SCHIRMER

Fundacja Pracownia Dialogu (Dialogue Lab Foundation)

ADR QUADRA a division of TIAKI Srl

CENTRE FOR DISPUTE AND CONFLICT RESOLUTION AT THE FACULTY OF LAW AND ADMINISTRATION UW

KOMITET OCHRONY PRAW DZIECKA

Fundacja SAMTALE

CAMERA ARBITRALE VENEZIA

ASSOCIAZIONE DONNE GIURISTE ITALIANE-SEZIONE DI FIRENZE (ADGI FIRENZE)

CAMERA CIVILE DI FIRENZE

GIUSTIZIA IN FAMIGLIA (ASS.SENZA FINI DI LUCRO)

ADR CENTER SRL-società benefit

Synergies were established with ongoing initiatives and platforms.

Project/ Initiative/Network	Description	Reference
GOIN EU PLUS	Training and Research Project Topic: "integration, migration, transnational relationships. Governing inheritance statutes after the entry into force of EU succession regulations" Funded by the Justice Programme	https://eventi.nservizi.it/evento.asp?evID=225&lng=2
FOMENTO	Research, networking and training project EU project on cross-border mediation Funded by the Justice Programme	https://www.fomentonet.eu/project/
PI_IS	Jean Monnet Module on patrimonial issues in international successions	https://piis.altervista.org/mediazioniascuola@unaltromodo.org
"Mediazione Scuola"	The project is promoted by the Research Laboratory "Un Altro Modo" and the School of Law (University of Florence) and it has now reached its third edition. The project aims to accustom high school students to a straightforward, conscious, and responsible management of relationships among criticalities and conflict. Participants are invited to reflect upon the need to adopt a constructive attitude in every situation. This approach allows them to understand the causes of the crisis of a relationship and to choose the most fruitful way to solve it with a renewed sense of responsibility. Research Director: Prof. Paola Lucarelli	https://www.unaltromodo.org/storie/progetto-mediazione-scuola/
GE.CO (Gestione Consapevole)	The GE.CO. project comes from the idea of a group of young collaborators of the Research Laboratory "Un Altro Modo" of the Department of Legal Sciences (DSG) of the University of Florence in the wake of the Early Warning Europe project. This group has developed a field trial for small and micro enterprises in the Tuscan territory that wish to become able to overcome critical phases of management. Thanks to the active listening and the support offered by the GE.CO. team, each company is granted increased awareness of its specific issues. The project ensures maximum confidentiality of all processed data. Research Director: Prof. Paola Lucarelli	http://www.gestioneconsapevole.it/gestioneconsapevole.unifi@gmail.com
Giustizia Semplice	The "Giustizia Semplice" project started in the Court of Florence in February 2018. During each edition of the project, a team of selected research fellows from the Department of Legal Sciences, University of Florence, assists judges from the Third Civil and Business Sections of the Court with the study and assessment of the likelihood of success of a mediation process for the cases for which a hearing is scheduled in the year of experimentation. At the	https://www.unaltromodo.org/impatto/monitoraggio-giustizia-semplice-firenze-2018/

	<p>end of each year, the data of the project are studied, processed, and analysed during a final monitoring phase with the aim of highlighting the effects of the activities carried out. These results allow for the future improvement of the Court Offices' ability to efficiently solve disputes. The successful outputs of the project in Florence have fostered the development of similar experiments in different Courts of Italy.</p> <p>Research Director: Prof. Paola Lucarelli</p>	
Dike	<p>The "Dike" project promotes the cooperation of Judges and young graduates, who work side by side to analyse and test conflict resolution strategies, which can be complementary to trials.</p> <p>This is the objective of this research project, which is promoted by the Department of Legal Sciences of the University of Florence and the Court of Appeal of Florence and was launched in 2018. Selected research fellows, with training in conflict resolution and mediation, study specific cases of the Court of Appeal to assess the possibility of mediation settlements that can be accepted by the parties. The opportunity, which is part of the Project of Excellence of the Department of Legal Sciences, aims, on the one hand, to train young professionals and grant them advanced skills and, on the other hand, to develop an efficient relationship between trial and alternative dispute resolutions procedures.</p> <p>Research Director: Prof. Paola Lucarelli</p>	https://www.unaltromodo.org/storie/progetto-dike/
Steinbeis-Mediationsforum e.V.	German mediator association that was founded as an Alumni organization for mediators that were educated by Steinbeis	https://www.steinbeis-mediationsforum.de/
National Association for Mediation	Mediation association with the largest number of members in Europe	
Die Mediation' magazine	Publication of article about InMEDIATE in the next edition of the SBZ specialist magazine	https://www.die-mediation.de/
Die Mediation' magazine English edition	Publication of article about InMEDIATE in the first English and online edition of the SBZ specialist magazine	https://www.die-mediation.de/
INTER-MÉDIÉS – revue de la médiation	Mediation magazine in France, reaching mediators in France and other French speaking countries	https://intermedies-mediation.com/
Deutsches Forum für Mediation	German Forum for Mediation	https://www.deutscher-mediationsrat.de/startseite.html

EURO NET MEDIATION	informal network of mediation organization	http://mediation-net.eu/
GEMME: ASSOCIATION OF EU JUDGES FOR JUDICIAL MEDIATION	Gemme brings together career judges. Gemme works to develop and monitor the quality of mediation and conciliation (with conferences, good practices, guides, and exchange of experiences training)	gemme.eu
UNDERSTANDING JUSTICE	Examining aspect of spoken language interpreting in mediation and civil justice in the European area of justice	understandingjusticeproject.com
MiKK e.V.	An organization that facilitates cross border mediation in family matters	www.Mikk-ev.de
Working Group Succession Law of Mediation of German BAR Association	Working group	www.anwaltverein.de/de/mitgliedschaft/arbeitsgemeinschaften/erbrecht
European Notarial Network (ENN)	The European Notarial Network (ENN) is a tool for notaries facing practical questions with a cross-border element. It covers the 22 EU Member States that have civil law notaries. A contact point is available to help notaries in each of these 22 countries.	https://www.enn-rne.eu
UN ALTRO MODO	Practical mediation lab among university of Florence, Pisa and Siena	https://www.unaltromodo.org/
International Mediation Institute	International mediator association	http://www.imimmediation.org/
Union Belge des Médiateurs Professionnels - ubmp	Network fo mediators	http://ubmp-bupb.org/fr/home-2/
IFOMENE	Institute of Training in Mediation and Negotiation inside Catholic University of Paris	https://en.icp.fr/about-icp/discover-icp/faculties-institutes/institute-of-training-in-mediation-and-negotiation-ifomene

MEDISS	Mediation center in France	https://www.mediess.fr
UNIVERSITA' DEGLI STUDI DI TORINO	University of Turin, faculty of Law is very active in mediation field	http://www.giurisprudenza.unito.it

6. Results and conclusions

The 33 months effort dedicated to Networking and Dissemination actions in the InMEDIATE Project yielded positive results, due to several ingredients:

Events tailored to different targets: InMEDIATE arranged different kind of events, reaching a variety of stakeholders, from the academic community to that of professionals, lawyers, mediators (family, civil, national and international mediators) being able to engage the audience in practical and fruitful discussions about the challenges and opportunities of cross-border mediation. Training events also resulted a useful and practical way to engage the professionals, interested to broaden their competences and understand the potential for expanding their working environment at international level.

InMEDIATE Network: since the beginning of the project, partners have put a special attention to entice and involve the community of professionals in the InMEDIATE network to prepare the ground for dissemination initiatives about also for future joint actions. InMEDIATE partners are mostly mediation centres and have a strong interest to strengthen collaborations at international level to effectively promote cross-border mediation initiatives, also from an exploitation perspective. During the InMEDIATE project lifetime more than 400 users have subscribed the newsletter.

Innovative training material: InMEDIATE, besides the traditional communication materials, has produced a wealth of useful material providing helpful guidance to the targeted users (trainees and professional) amid a difficult environment, clarifying aspects on international online mediation and the CV of the international online mediator. Tutorials, replicability toolkit, online video lessons have contributed to enrich the competence portfolio of mediators and to foster participated discussions across professionals.

InMEDIATE dissemination approach has been fruitful since the manifold initiatives allowed the consortium to collect feedback from a critical mass of users and have direct interactions with the concerned community. This has been a good methodology to validate the InMEDIATE training materials, allowing consortium partners to achieve significant outcomes whose usefulness was deemed in line with the expectations.